

The background is a solid green color. A large, solid purple circle is positioned on the left side, partially overlapping the green background. Several dandelion seeds are scattered across the image, appearing to float or blow in the wind. One seed is in the top right, another in the top left, and a larger one in the bottom left. The text is centered within the purple circle.

The Initiative Center to Support Social Action and Develop Civic Initiative “Ednannia”

**Annual report
2020**



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We express our gratitude
to United States Agency for International
Development (USAID) for financial support
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INTRODUCTION

2020 turned out to be a year of unprecedented challenges - for humanity, for all countries in the world, for each of us. New reality requires new competencies. New trials open up sources of previously unknown strength.

We at ISAR Ednannia observe, with admiration, that the difficult times of the pandemic and quarantine restrictions did not confuse, but activated the civic sector of Ukraine.

Despite restrictions on travel and, at times, the rights and freedoms of citizens, civic activists quickly refocused their work and joined in helping society during the pandemic and times of uncertainty. Mobile civic sector kept the situation, always offering a shoulder for support where the state apparatus did not manage to cope with the daily unforeseen challenges.

I can say with confidence that in 2020, Ukrainian civil society is a reliable partner of the state, and it can be trusted and delegated with responsible tasks.

For 28 years, ISAR Ednannia has been inspiring innovation and investing in agents of change. Throughout our existence, we have made great efforts to strengthen civic sector organizations in order to effectively influence the democratic processes in the country.

We promote the dissemination of foreign experience of self-organization of CSOs,

we teach active Ukrainians to unite for the sake of their communities. We remain unchanged in our quest to promote the development of Ukrainian civil society. All ISAR Ednannia projects in 2020 were aimed at making the third sector realize the important thing: we are already influential and needed, because we have real values. These values allow us, dear colleagues and partners, not to stop despite all the challenges and trials.

Every year, Ukrainian CSOs become more sustainable institutions and more reliable partners. They raise funds, introduce and provide quality social services, study best practices of other countries, learn to be accountable and transparent. Together we offer the authorities effective cooperation, show our effectiveness, practicality and work to strengthen this cooperation.

I believe and see: our efforts and our willingness to stay close — change our state, our country and ourselves. After all, as the undisputable Gandhi said: the best way to find yourself is to lose yourself in service of others.

So, we truly thank all the partners for their support and cooperation and continue on our decent path together!

Volodymyr Sheyhus
Executive Director of
ISAR Ednannia

Join our Facebook page facebook.com/isar.ednannia

ABOUT US

ISAR Ednannia has deep historical roots. In 1992-93 non-profit organization ISAR (since 1983 – the Initiative for Social Action and Renewal in Eurasia, formerly the Institute for Soviet-American Relations) came to Ukraine and other countries of the former Soviet Union. Its aim was to implement the support program for local NGOs and charitable organizations. Ideas developed during the implementation of this program became the basis for creating an organization that would respond to the needs of the civic movement of Ukraine. The primary aim of ISAR Ednannia was to strengthen the process of establishment and development of the civic initiative in Ukraine, in particular, to satisfy the needs of civil society organizations (CSOs) in information, education, funding, partnership development with other sectors of the society (the state, business, scholars), etc.

In the beginning of the 1960s the Institute for Soviet-American Relations (ISAR) supported exchanges and various meetings to strengthen Soviet-American relations, decrease the tension of the 'cold war' and promote the democratic development of the country. During the meeting dedicated to the 30th anniversary of Soviet-American diplomatic relations, where vice-presidents of ISAR — Mrs. Nina Khrushchova (the first lady) and the academician Mr. Arzumian — were present, the latter appealed to the audience to remove the obstacles on the path of Soviet-American cooperation as fast as it can be done. Mr. Arzumian said that the success of this will depend on not only diplomats' efforts but also on activities of the wide public in both countries. Also, he underlined that the Institute (ISAR) is aimed at and has to make its input into the noble deed on improving the understanding.

In 1999 ISAR's team in Ukraine had decided to establish an independent Ukrainian organization The Initiative Center To Support Social Action And Develop Civic Initiative "Ednannia". The abbreviation ISAR was preserved as the historical memory of previous activities. As an initiative, ISAR has come through all the stages of growth together with the formation of the civil society in Ukraine. Today, ISAR Ednannia continues the noble deed and promotes the strengthening of the civil society as well as improvement of understanding between the state and the broad public in the democratic development of Ukraine.



22+6 YEARS
OF INSPIRING
INNOVATIONS
AND INVESTING
IN AGENTS OF
CHANGE!

WE WORK:

- TO MAKE THE CIVIL SOCIETY OF UKRAINE INFLUENTIAL AND SELF-RELIABLE;
- TO PROMOTE THE CULTURE OF STRATEGIC PHILANTHROPY IN COMMUNITIES;
- AS A PLATFORM FOR CROSS-SECTORAL DIALOGUE AND COOPERATION;
- FOR THE DEVELOPMENT AND CONSOLIDATION OF DEMOCRACY IN UKRAINE

FOR 22 YEARS WE HAVE BEEN WORKING AS A GENUINELY UKRAINIAN ORGANIZATION, AND WE ARE PROUD OF THE FACT THAT WE ARE ABLE TO FIND OPPORTUNITIES FOR DEVELOPMENT INDEPENDENTLY, WITHOUT ANY EXTERNAL SUPPORT AND CONTINUE TO GROW.

Our budget over 22 years
\$14 818 591

Our budget over the past 5 years is
\$8 343 097

ISAR Ednannia has the largest track record in administering small and large grants in Ukraine. Every year we provide financial support to 300-400 organizations from all oblasts of Ukraine. Annual independent audits confirm the full compliance of our grant procedures with international and national standards.

For 22 years, we have been developing capacity of civil society in Ukraine. We apply a comprehensive approach to the development of non-profit organizations: microgrant support, training, mentoring, consulting support. In 2009 we created and have been developing since then a unique Civil Society Development Platform 'Marketplace', which has no analogues in the whole world: <http://cd-platform.org>

Our **'Marketplace' platform** was one of the reasons why the index of the sustainability of Ukrainian civic and charitable organizations has increased.

We establish partnerships between different sectors in society and identify the trends of civil society development. Knowledge of these trends helps the civic sector to survive and to thrive.

For nine years in a row, the Civil Society Capacity Development Forum organized by ISAR Ednannia has been the most anticipated event in the sector for non-profit organizations, donors, the media, state and local governments and businesses.

Over 9 years, the Forum attracted more than
13 000 participants

Including
3 000 participants in 2020

81 projects have been implemented by ISAR Ednannia over these years

Including
6 projects in 2020

For 28 years we have been inspiring innovation and investing in agents of change

SERVICE PACKAGES FOR DONORS

We are trusted by:





WE INFLUENCE THE DEVELOPMENT OF THE SECTOR BY MEANS OF:

- INVOLVEMENT IN THE DEVELOPMENT OF LEGISLATIVE ACTS AND INTRODUCE THEM INTO PUBLIC DISCOURSE;
- PARTICIPATION IN NATIONAL WORKING GROUPS ON ISSUES RELATED TO STRENGTHENING THE CIVIL SOCIETY;
- BRINGING OF INTERNATIONAL EXPERTISE TO UKRAINE;
- FINANCIAL SUPPORT FOR ORGANIZATIONS AND INITIATIVES.



STRATEGIC AREAS OF ISAR EDNANNIA ACTIVITIES:

1

Self-reliant civil society in Ukraine.

This area of work focuses on supporting civil society organizations to become strong and self-sufficient, through grant support, training and mentoring of teams working in the civic sector.

These are some of the projects, implemented by ISAR Ednannia in 2020 in this area:

- Ukraine Civil Society Sectoral Support Activity (USAID);
- Marketplace platform with USAID support;
- Project "EU4 Civil Society Sustainability in Ukraine" financed by EU;
- Community development in Ukraine through social entrepreneurship

2

Communities and philanthropy. The main task of this area of activity is the development of the culture of local philanthropy, increasing the engagement of community residents in supporting local projects, their involvement in the development of their own cities, villages, amalgamated territorial communities. These are some of the projects, implemented by ISAR Ednannia in 2020 in this area:

- Project "School of Community Foundations" (Charles Stewart Mott Foundation);
- Project «EU4 Civil Society Sustainability in Ukraine», grant competition «Matching grants».

3

Platform for intersectoral dialogue and cooperation. The main goal of this area is to develop, expand and strengthen the dialogue between government, business and the civic sector in order to improve the lives of residents of communities, jointly address their urgent needs and achieve strategic goals. These are some of the projects, implemented by ISAR Ednannia in 2020 in this area:

- Project "Effective partnership for sustainable community development" (USAID Democratic Governance East Activity);
- Civil Society Capacity Development Forum;
- Meetings of the community of practices;
- Strong Partnership: Sustainable Community Development (USAID Democratic Governance East Activity).

4

Building a community of like-minded people, activists, enterprising members of society who support the activities of civic organizations, want to be part of civil society («constituency»). Almost every ISAR Ednannia's project in 2020 aims to promote the role of civil society organizations, so that more people can join the work of the civic sector, create their own initiatives and understand the value of civic engagement.

For 28 years we have been inspiring innovation
and investing in agents of change



Employees of ISAR Ednannia are authors of methodical materials and manuals

in the field of strengthening civic and charitable organizations; internationally certified specialists in their fields and members of relevant associations.



We conduct analytical research in the field of civil society development.

Our experts develop methodologies for the effective management of public funds, as well as participate in the implementation of reforms aimed at involving citizens in decision-making processes at the national and local levels.

WE BELIEVE THAT
BY CREATING NEW
TRADITIONS OF
PROFESSIONALISM,
FRIENDLINESS AND
PROACTIVITY, WE CAN
MAKE OUR LIFE BETTER.
WE KNOW THAT THE
KEY TO A HARMONIOUS
SOCIETY IS TO SUPPORT
GOOD PUBLIC
INITIATIVES.

CONTACT US TO:

- learn how to make your civic initiative sustainable
- find donors and partners
- learn to be professional and influential
- strengthen your organizational development

ednannia.ua

OUR BOARD



Andrii Pavlovych,

coordinator of SALTO Eastern Europe
and Caucasus Resource Centre
Chairperson of ISAR Ednannia Board



Igor Todorov,

professor of the department of international
politics, public communications and regional
studies of Uzhgorod National University
Board Member, ISAR Ednannia



Boris Strecansky,

senior expert, Center for Philanthropy
(Slovakia)
Board Member, ISAR Ednannia

OUR TEAM



Volodymyr Sheyhus,
executive director



Olena Gubar,
advisor, grant manager



Mariya Heletiy,
deputy project manager,
"Ukraine Civil Society Sectoral
Support Activity"



Olga Nikolska,
manager of the
direction "Development
of the culture of
philanthropy"



Andriy Donets,
program manager



Natalie Klymova,
communications and
organizational development
manager



Valentyna Dyomkina,
grant manager, event manager



Yuliya Teleshova,
grant manager



Alyona Hrashchenkova,
financial manager



Iryna Razumova,
head accountant



Alyona Lytvyn,
accountant



Kyryl Syvytskyi,
IT-specialist



Tetyana Nychyporenko
program manager



Olha Kotseruba
communications manager



Victoria Alieva
research manager

CUMULATIVE
EXPERIENCE OF
WORK IN THE NON-
PROFIT SECTOR —
210 YEARS!

OUR PROJECTS

SELF-RELIANT CIVIL SOCIETY

BUILDING A COMMUNITY OF LIKE-MINDED PEOPLE

1 PROJECT 'CIVIL SOCIETY SECTORAL SUPPORT ACTIVITY' (USAID)



Although Ukrainian civil society is unique in comparison with other post-Soviet social environments, it also faces some key challenges. One of the main ones is that civil society must become fully self-reliant for the successful future of Ukraine. Self-reliance is the ability of an organization to take responsibility for its own existence, development, results of its performance, and interaction.

With the support of our long standing partner USAID, from 2019 to 2024, ISAR Ednannia in a consortium with the Ukrainian Center for Independent Political Research (UCIPR) and the Center for Democracy and Rule of Law (CEDEM) will be implementing a large-scale project Civil Society Sectoral Support Activity.

Our goal in this project is to improve the conditions of functioning for civil society and strengthen the institutional capacity of CSOs in order to increase the self-reliance of the civic sector in Ukraine.

What is happening within the project 'Ukraine Civil Society Sectoral Support Activity'?

WORK ON STRENGTHENING THE INSTITUTIONAL CAPACITY OF CIVIL SOCIETY ORGANIZATIONS:

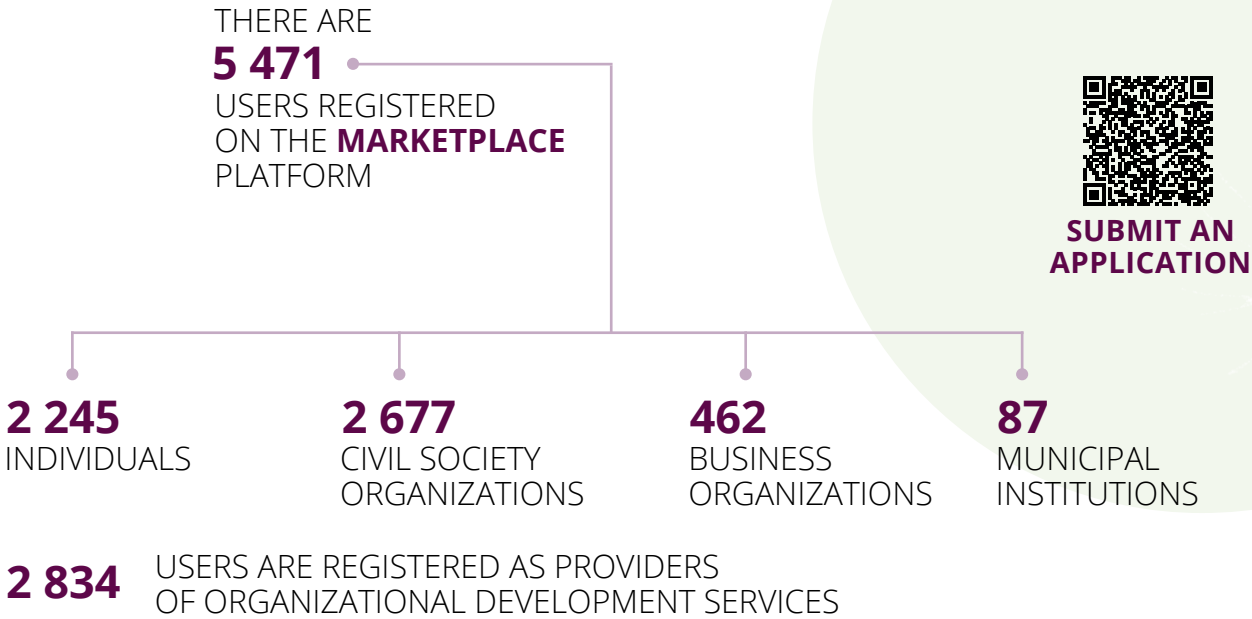
- Support of organizational development through the provision of monthly grants
- Educational activities in the form of webinars, trainings, schools, forums, mentoring.
Areas of organizational development covered: financial stability, good governance, advocacy, civic engagement, local democracy, etc.
- We administer and improve the Civil Society Development Platform Marketplace

ORGANIZATIONAL DEVELOPMENT GRANT COMPETITION

539 processed applications
181 applications supported
175 unique organizations received support

The unique Marketplace platform consists of three components:

1. Internet portal - a virtual platform for meeting supply and demand in the field of organizational development of CSOs. Here you can offer, search, order or choose trainings, consultations, research and other types of training or services to strengthen your capacity.
2. Platform for discussion of important issues in the field of organizational development: plans, strategies and policies; meetings of the Community of Practices, expert discussions, webinars. Civil Society Capacity Development Forum is the most anticipated event of the year!
3. System of mini-grants for organizational development, which provides continuous financing of the market of services in the field of organizational capacity of CSOs. Any Ukrainian non-profit organization can apply to ISAR Ednannia to receive a grant for its own organizational or technical development. With the help of grants you can purchase the necessary services: training, seminar, short-term / long-term consultations, expert evaluation, etc.



In 2020, the USAID Civil Society Sectoral Support Activity also included two events, important for the Ukrainian civil sector:

Presentation of the Legal Reforms Roadmap for Civil Society – a long-awaited visionary, analytical and policy document, the first and only of its kind, which brought together more than 150 civic and charitable organizations from all over Ukraine, 250 experts. Together they identified 91 problems and proposed 307 solutions to improve the legal environment in which the civic sector operates today.

This is a comprehensive approach to sector reform under the Ukraine Civil Society Sectoral Support Activity, implemented by ISAR Ednannia in a consortium with the Ukrainian Center for Independent Political Research (UCIPR) and the Center for Democracy and Rule of Law (CEDEM).

Improving the legal environment in the country will allow the civic sector to carry out its important missions more effectively in the areas where the state lacks funds and businesses lack interest.

Involvement in the development of the National Strategy for Promoting Civil Society Development in Ukraine for 2021-2025.

The strategy was developed by the Secretariat of the Cabinet of Ministers of Ukraine. Its main goal is to create favorable conditions for the development of civic initiatives and self-organization in society, the formation and operation of civil society institutions, the establishment of a partnership between them and public authorities, local governments. The National Strategy is based on the incl. provisions and key proposals of the Legal Reform Roadmap.

STORIES OF CHANGE 2020

How Ms. Taisa and Automaidan Vinnytsia Fight Corruption in Vinnytsia

Taisa Hayda is a well-known activist from Vinnytsia, former analyst of the Chesno civic movement, a graduate of NaUKMA's Interdisciplinary Anti-Corruption Studies, she has been a head of Automaidan Vinnytsia since 2014. Probably, this is the only local anti-corruption organization that conducts journalistic investigations; it also follows criminal proceedings and trials, and provides advocacy for changes in regulations at the local level since Maidan.

Some of the socially important achievements of the organization include: fight against the illegal reorganization of 10 hectares of forest near Vinnytsia; victory in court case that helped to save Zamkova Hora from redevelopment; preservation and legal registration of the status of the park «Khimik»; initiating excavations of burials of Ukrainian Galician Army soldiers on a land plot under threat of construction; initiating in the Ministry of Veterans amendments to Resolution



№ 719, which eliminates corruption risks when receiving compensation for the purchase of housing for the families of soldiers killed in action and disabled veterans of groups I-II; public influence on the decision to dismiss the chief of the regional police, who lived in the occupied Crimea, and then was appointed head of the Vinnytsia Main Directorate of the National Police. The organization actively runs a YouTube channel, with their own videos with journalistic investigations. Since 2014, the Automaidan Vinnytsia team has been supporting our warriors in the East with humanitarian aid, as well as defending their rights in the country.

Such social activity requires high dedication on behalf of members of the organization. They work on complex topics on a volunteer basis, sacrificing a lot. They are facing problems known to almost all civil society organizations in Ukraine, such as finding finances for the implementation of ambitious tasks, constant workload, lack of free time and independent professional evaluation.

However, Ms. Taisa notes that «We gain optimism, necessary for our day-to-day struggle, from organizations that we can always turn to for support,



in particular, ISAR Ednannia. After receiving a grant from ISAR Ednannia, we were able to conduct a professional external evaluation. A professional analysis of our representation in the media, awareness of internal problems, such as emotional burnout of members of the organization, spheres of organizational development that need improvement, such as communication strategy and creation of our brand - all this helped to understand what kind of changes we have to implement to become more successful.

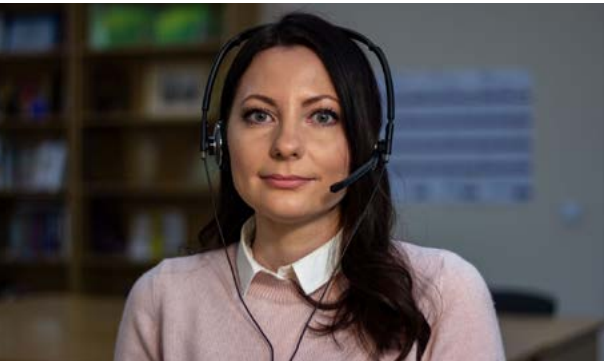
How Magnolia became a member of the Missing Children Europe International Federation

The Magnolia TV Missing Children Search Service is known to all Ukrainians today. But 20 years ago, it was a small community of concerned journalists and activists writing stories about little Ukrainians who have gone missing. NGO Magnolia was registered in 2005 to protect the rights of children and families in difficult

circumstances. In 2015, Magnolia NGO became a co-founder of the Ukrainian Network for the Rights of the Child. 2,149 children were found and returned to safety over the years of the Missing Children Search Service, thanks to cooperation with the police, volunteers, the media and concerned citizens.



Today, the organization's mission is described as «giving a voice to the discriminated and vulnerable.» In 2018, NGO Magnolia, as a representative of Ukraine, was recognized as a full member of the International Federation of Missing Children Europe, which unites the «hot lines» for missing children in 28 European countries and provides assistance to families in the event of their child's disappearance abroad.



According to the project manager Maryna Lypovetska, NGO Magnolia had to prepare for the membership for a long time and endure considerable inspections. For one whole year they were on the «probationary period». «During this time, we had to do a lot: to develop documentation, standards of operation of the hotline, job descriptions, algorithms, response algorithms to a particular case of contacting the hotline 116 000 in Ukraine. We were visited with inspection by Heidi Depo, the Chairperson of the Board of the Federation of Missing Children Europe. After a successful inspection the General Assembly

decided that we could be accepted into the ranks of members of the Federation» - says Ms. Maryna. She notes that this became possible thanks to the help of experts whom the organization found on the Marketplace Civil Society Development Platform, administered by ISAR Ednannia.

Working with cases of international family abductions requires a lot of specific knowledge and skills. Magnolia NGO also received a grant from ISAR Ednannia to conduct a specific training, which included the following difficult, but very important topics that are important for their work:

- legal algorithms for working with cases of searching for children in Ukraine;
- civil law aspects of international child abduction (according to the Hague Convention);
- bodies responsible for dealing with cases of international family abductions;
- action algorithms for parents looking for their child in cases of international family abductions, etc.

Grant support provided by ISAR Ednannia helped Magnolia's team to learn how to present its activities vividly and convincingly to donors and partners. These skills brought them victory in the International Renaissance Foundation's competition, and support of a new ten-week project by NGO Magnolia. Within the project 29 partner TV channels will broadcast the Missing Children's Search Service TV shows dedicated to issues of child homelessness during a pandemic.



How elderly Vinnytsia residents improve their quality of life in the «Third Age»

NGO Center Podillya-Socium has been implementing the initiative 'Evening People's University "Third Age" in Vinnytsia since 2010. Here, elderly people master computer literacy, study law, improve physical fitness, and engage in creativity. In 2019, media literacy was added to the curriculum to teach older "students" to think critically, look for primary sources of information, and independently verify data provided by various media.



Ednannia to support such important components of organizational development as strategic planning, development of internal financial policy and audit preparation, professional development of trainers, rebranding and updating of communication strategy, etc.

Now, with funds provided by grants from ISAR Ednannia, the organization's specialists are working on a 3 years strategy for the development of the Vinnytsia Community Adult Education Center (2021-2023), where professional skills of Vinnytsia residents will be improved, paying particular attention to personal growth, relationship psychology and communication skills (public speaking and English language courses are planned).

Over the years, Center Podillya-Socium has implemented more than 100 projects for more than 5,000 people. The NGO is one of the founders of the Network for Education for People of Respectable Age in Ukraine, which unites 10 organizations from different cities of Ukraine, and is a co-founder of the Public Association "Ukrainian Adult Education Association" (UAEA).

"Today we feel that we already have competencies not only to be self-reliant, but also to help other civic organizations. The basic plan is to constantly learn. It also resonates with our mission - the formation of a society that learns throughout life" – the chairperson of the NGO's board Anna Morgun observes.

In order to effectively achieve these goals, the NGO team is constantly working to improve its own organizational capabilities. Over the past five years, the Center has received grants from ISAR



COMMUNITIES AND PHILANTHROPY

BUILDING A COMMUNITY OF LIKE-MINDED PEOPLE

2 PROJECT EU4CIVIL SOCIETY SUSTAINABILITY IN UKRAINE



Since 2019, ISAR Ednannia is a strategic partner of the European Union and implements the project EU4Civil Society Sustainability in Ukraine with its support, within the European Union program Strategic Partnerships for Capacity Development of Civil Society Organisations in the Eastern Partnership.

For the purposes of implementing this Union policy, the Commission has selected partners engaged in the area of activity concerned, which it shares common general objectives and wishes to establish a relationship of lasting cooperation.

The general objectives which it shares with Ednannia: Initiative Centre to support social action in the above-mentioned area of activity and which justify the establishment of a partnership are the following:

- Strengthen the role of civil society organizations (CSOs) as governance actors in Ukraine;
- Enhance cooperation and coordination of CSO capacity building actions and initiatives in Ukraine;
- Increase the impact of capacity development initiatives actions across Ukraine.

Our goal in this project is to strengthen the resilience of civic and charitable organizations to challenges and emergencies, to help overcome possible negative impacts and to ensure the continuous implementation of their missions.

What is happening in the framework of the project EU4Civil Society Sustainability in Ukraine?

- Grant competition **“General Support”**. In the context of the COVID-19 pandemic, the competition aims to support organizations that have become hostages of the crisis and felt its impact, but have a vision of how to maintain their position in an unpredictable context, keep focus, gain additional capacity and increase influence in the sphere of their activities. Selected projects will be funded in 2021.
- Two ongoing grant competitions - **“Emergency grants”** and **“Matching grants”**. In a pandemic, organizations with experience of mobilizing local resources have demonstrated greater resilience and flexibility, they have been able to respond more quickly to the needs of their target groups and adapt their work to the requirements of the environment. Therefore, within the framework of this competition, we co-finance the funds raised through CSO fundraising campaigns. This promotes the development of local philanthropy and diversification of resource sources.

During the year, we received project proposals from **194** organizations.

Of these **nine** received “Emergency grants” for the total amount of **UAH 2 280 839**

four more organizations received **UAH 362,350** in the competition “Matching grants”

Activity of **NGO.Studio**, which is a media platform for discussing topics relevant to civil society, exchange of ideas, experiences, and knowledge. There are lectures, seminars, webinars by organizational development service providers, interviews with leaders of civic organizations gathered here. The work of the studio helps us to demonstrate the achievements of various teams of organizations and civic activists, their progress despite obstacles, examples of their mobilization and resilience in the face of the limitations of the COVID-19 pandemic.



NGO.Studio

STORIES OF CHANGE 2020

How deaf Kharkiv residents have access to all online services during a pandemic

The COVID-19 pandemic forced people to adapt to new reality. One can make an appointment with a doctor, pay for the utility services or order services of a skilled worker only online. New challenges require that people have digital literacy and the ability to work in mobile applications. Many Ukrainians found themselves helpless and deprived of access to services.

Since December 2020, with the support of a grant provided by ISAR Ednannia Kharkiv's Charitable

Foundation “Integration” has been implementing the “Digital Breakthrough” educational project for deaf people which helps them to adapt to new reality related to the COVID-19 pandemic.

The author of the project, Ulyana Frankovska, a professional sign language interpreter, has been helping deaf people to receive social, administrative and medical services online since the beginning of the pandemic. But the number of inquiries has grown so much that the team of the Charitable Foundation



"Integration" has developed a course on teaching digital literacy to deaf Kharkiv residents.

Together with the Department of Digital Transformation of the Kharkiv City Council, in March 2021 the foundation started an offline course "Smartphone for the beginners" for 12 deaf Kharkiv residents. Using sign language, people have learned to set up smartphones, work with contacts, connect to the Internet, install and use applications, search for information on the Internet, and use messengers.

A four-month online digital literacy course has been developed for all deaf Kharkiv residents. It consists of a series of educational videos that teach deaf people how to receive online electronic certificates of family status, how to register residence of an adult or a child, how to register on "eMalyatko" online services, how to pay for utilities, how to submit data collected from utility meters to utility service providers, how to order a technical passport, how to enroll in electronic queue at the centers of administrative services, how to pay for parking or a fine.

The project also trained digital mentors - active deaf Kharkiv residents, who after having mastered these skills will advise people with hearing impairments on how to work with such apps as "My Kharkiv",



"E-Parking", "Diya", medical information system helsi.me and others.

"Many deaf participants, especially the elderly, needed individual help during digital literacy training. Peers from the study group were most efficient in helping them to understand complex educational materials. The idea was born to train digital mentors with best understanding of how to properly convey information to deaf people. Such mutual assistance in the community is a great tool for overcoming the communication and information vacuum that most deaf people across Ukraine find themselves in", – project manager Olena Shynharyova observes.

How Ukrainian women with heart diseases give birth to children during a pandemic

Each year more than two thousand pregnant women and five thousand newborns in Ukraine need specialized cardiac care. Until recently, Ukrainian women with complex heart diseases were advised against giving birth to children by doctors. It was too risky for the lives of both the mother and the baby. Finally, this became possible in Ukraine too, at the National Institute

of Cardiovascular Surgery named after Mykola Amosov in Kyiv.

However, the doctors' skills are not enough to protect pregnant women with heart diseases from the COVID-19 epidemic. In order for mothers and newborns not to be infected with the coronavirus in the facility, they needed to be in a particularly safe postoperative room.



This challenge was accepted by the All-Ukrainian Charitable Foundation "Krona". The Foundation won the ISAR Ednannia grant competition and in 2020 implemented the project "Safety of medical services and access to anti-COVID-19 means for pregnant women and newborns with heart defects" at the Amosov Institute.

A separate postoperative unit for such maternity patients was set up in the premises of the Institute. It follows the increased standards of cleanliness and safety. The floor and wall panels are made of special materials on which the infection does not settle. Automatic sliding doors, the design of which does not require contact with hands, are guarding the entrance to the box, reducing the risk of virus transmission.

Krona Charitable Foundation project inspired the team of the Amosov Institute to create a department of obstetrics cardiology for women from all over

the country. Doctors of the new department help women with heart defects to give birth safely, while babies with fetal heart pathologies are operated on immediately, in order to save their lives. They have two wards, a bathroom and an examination room, intensive care unit for both mother and newborn. Medical gases are supplied to the beds, including oxygen, which is required in severe COVID-19 cases.

Krona team raises funds in the community for germicidal lamps to disinfect the air in the ward and a sterilizer for medical instruments, as well as for essential kits for patients and doctors in the hospital.

"Our task is to equip the wards with all the necessary equipment: beds, special beds for prematurely born babies, quartz lamps, patient monitors, autoclave" – representatives of the Krona Charitable Foundation share their thoughts on the prospects of this ambitious project.

How Ukrainians receive free legal aid during a pandemic

COVID-19 and related quarantine measures have significantly affected rights and freedoms of Ukrainians. Public institutions, private institutions and NGOs have reduced or even stopped providing legal services to their clients.

In January-February 2021, using the grant funds the organization created and distributed 20 online video-consultations. They increase general legal awareness and explain the details of common issues relevant during quarantine.



"Thanks to the knowledge I gained from the video consultation on the application of fines for non-payment of loans, I managed to persuade the bank to cancel the overcharged penalties even without a court hearing," - client Oleksandr F. admits. *"Even without leaving my home, I received professional and free legal advice, it saved time and I was able to win the case in court",* - client Roman L. also shares his impressions.

This challenge was accepted by 25 lawyers of the NGO "Chuhuiv Human Rights Group". They have been trained in remote working methods and now effectively support litigations related to the pandemic. Activists advise citizens, draw up procedural documents for the court, and, if necessary, participate in court hearings. The necessary legal assistance was initially available to residents of Kharkiv, Luhansk and Donetsk oblasts. But since December 2020, thanks to the project of the group "Strengthening legal aid for the protection of human rights during quarantine", it is also possible to get legal advice online. More than 1,000 citizens from all over Ukraine have already used the service.



Work is underway to launch a legal information chatbot "Your rights during a pandemic", which will operate outside of the project and continue to provide rapid legal assistance to citizens of Ukraine.

COMMUNITIES AND PHILANTHROPY

BUILDING A COMMUNITY OF LIKE-MINDED PEOPLE

3 SCHOOL FOR COMMUNITY FOUNDATIONS (SUPPORTED BY CHARLES STEWART MOTT FOUNDATION)



The Community Foundation is a non-governmental charitable structure that can be established in any village, amalgamated territorial community or large city to solve problems and achieve the goals of the local community. Back in 2010 ISAR Ednannia pioneered creating community foundations in the regions of Ukraine. Today there are more than 30 community foundations in the country. They bring together leaders and work with local authorities to improve the lives of community members.

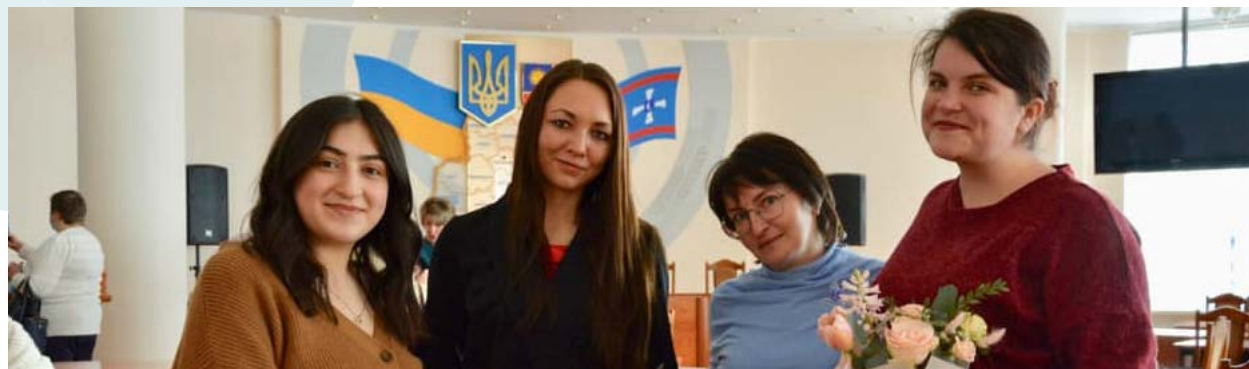
The goal of our School for Community Foundations program is to promote the development of community foundations in Ukraine to enhance their role in solving local problems and ensure their dynamic activity in the future. We develop and adapt methodical practical recommendations on creation and development of community foundations to Ukrainian reality. We provide comprehensive training and regular methodological support to the teams. We are creating pilot foundations for communities that will become demonstration sites in the future.

In 2020, despite the restrictions of the pandemic, ISAR Ednannia organized within the framework of the School of Community Foundations the following events – a financial school (March 12-14, 2020 in Svyatogorsk, Donetsk oblast), a communication school (July 14-16 in Mygiya, Mykolaiv oblast) and a school of local fundraising (September 3-5 in Zalizny Port, Kherson oblast). 2 new community foundations were established in 2020: the Boyarka Community Foundation (Kyiv oblast) and the Good Deeds Community Charitable Foundation in Kostopil (Rivne oblast).

In 2020, Ukrainian community foundations raised almost
UAH 41,600,000
(USD 1,542,000)

UAH 22,490,692
(\$ 834,225)
is the cost of 52 programs
implemented by Ukrainian
community foundations in 2020

MOST OF THEM WERE
AIMED AT COMBATING
THE COVID-19
PANDEMIC



STORIES OF CHANGE 2020

How the number of offenses in two villages in Kyiv oblast decreased by 70%

In 2014, residents of the villages of Vita-Poshtova and Yuriivka in the Kyiv region created a civil society organization "Unity of Community - Wealthy Village". Since 2017 it has been working as a Community Foundation. 3,000 people live in Yuriivka, about 1,600 in Vita-Poshtova. One out of two inhabitants is involved in the organization's projects.



One of the organization's projects, "Neighborhood Watch", is unique for the Ukrainian countryside. It combines the efforts of the population and the police in the prevention and early response to crime through a system of street video surveillance. About 1,500 residents of the villages of Vita-Poshtova and Yuriivka are united in 12 «Neighborhood Watches». The number of offenses in this community decreased by 70%.

NGO "Unity of Community - Wealthy Village" also practices co-financing of important civic initiatives following the principle of «2 + 1» (two parts

are charitable contributions of residents, and the remaining part comes from grant funds, in particular, matching grants from ISAR Ednannia).

This helped activists to equip a playground for safe recreation and sports for children and teenagers in Yuriivka. The project «Rural community ZERO-Waste in action» was implemented: grant funds were used to install four containers that make waste sorting and plastic and glass collection more convenient. Containers were later handed over to the local utility company. Educational work in the community was conducted. There are five locations for collecting plastic caps and batteries in the villages of the community. Now the villagers became more environmentally friendly, and save money thanks to the free removal of sorted waste.



How the population, business and donors came together in Kherson to help doctors in the fight against Covid-19

In the spring of 2020, the health care system of Ukraine underwent a new stage of transformation. Hospitals were experiencing budget underfunding. To help local doctors and the population cope with these challenges, the Kherson Community Foundation «Zakhyst» has launched a program «StopVirus - Kherson».



Already in April 2020, activists of the community foundation raised UAH 64,530 from ISAR Ednannia as part of the Save the Compatriots' Lives! Program, and

purchased 800 protective masks and two Heaco G3D patient monitors. Shortly afterwards, the community foundation managed to mobilize residents and businesses to purchase and donate to the local hospital three more Heaco G3D patient monitors, 50 protective coveralls, 300 protective gowns, 200 respirators, infusomat devices, and an oxygen concentrator.

The StopVirus-Kherson program managed to raise UAH 228,711. Their useful activities were appreciated by international donors and the foundation later received more than UAH 1,000,000 from them. With this money, local companies sewed protective suits and masks for 7 hospitals in Kherson region.

Kherson Community Foundation «Zakhyst» has 18-year successful history of local fundraising. The special fund of organization 'StopVirus-Kherson' is included in the all-Ukrainian catalog of initiatives that help fight the coronavirus. It is placed on the national map of charitable initiatives in response to COVID-19, the map of Ukraine «Funds that help in the fight against COVID-19», the YouControlVirus map.

How Podilska Hromada Foundation supported the medical system of Vinnytsia oblast until the beginning of public procurement

In March 2020, Podilska Hromada Foundation of Vinnytsia concentrated all its efforts on combating the spread of COVID-19. By temporarily halting a dozen of ongoing projects, the community activists have created a special StopVirus fund and brought together government, business, local health care and the civic sector. The first monetary contributions were made by the ex-Prime Minister of Ukraine (2016-2019) Volodymyr Groysman and the mayor of Vinnytsia Serhiy Morgunov.

Following the decision of the supervisory board of the special fund, first of all, they collected UAH 800,000 for an amplifier - medical equipment for high-quality PCR testing



in the region. Then they began to provide hospitals with protective equipment.

"Masks and medicines were needed right now, and budget purchases are a long-term process. We couldn't wait, - says the director of communal non-commercial enterprise "Vinnytsia City Clinical Hospital №1" Kostyantyn Livakovsky. «We turned to StopVirus fund and this special fund raised the money - and in a few hours we could save people's lives.»

The following figures demonstrate the dynamics of flow of funds: UAH 1,790,266 were allocated on the foundation's account just a week after its creation! In the second half of June, the amount raised already equaled to UAH 4,118,849.

StopVirus purchased and handed over to doctors 1,630 protective suits, 39,000 masks, 14,000 respirators, and 1,700 protective shields. During the first year of the pandemic, 131 medical institutions in Vinnytsia received assistance from the foundation: from large regional hospitals to the smallest rural outpatient clinic.

"In 12 years of Podilska Hromada's work, we have many successful examples of fundraising for the needs of Vinnytsia," - says the Foundation's director Olena Danilova. «But it was the StopVirus special fund that showed that everyone is ready to immediately unite in the face of a common threat, and work fruitfully together: government, business, and community members.»

COMMUNITIES AND PHILANTHROPY

4 ADMINISTRATION OF GRANTS FINANCED BY UN RECOVERY AND PEACEBUILDING PROGRAMME



In 2020, ISAR Ednannia, with the support of the UN Recovery and Peacebuilding Programme, implemented the project "Engagement of NGO as the party responsible for the management of the small grants program on public safety, access to justice, social cohesion, police cooperation on advocacy and gender equality in target communities in Donetsk, Dnipropetrovsk, Luhansk, Zaporizhia and Zhytomyr oblasts". The project was aimed at creating an effective mechanism to support projects of civic and charitable organizations.

Within the framework of the project, 7 grant competitions were developed, and the successful information campaign was conducted via information spaces for NGOs and the Marketplace Platform. ISAR Ednannia system of grant administration made it possible to accept grantees' applications online. This ensured openness and transparency in the selection of projects.

8 selection boards for evaluation of project proposals and selection of projects for funding

experts accepted 309 project applications

88 of them were funded

ISAR Ednannia conducted 5 webinars on the specifics of grant competitions process, project proposal submission procedures, project management and reporting requirements, and successful communications of the organization

The webinars were attended by about 700 participants from all over Ukraine

During the project implementation, ISAR Ednannia team conducted more than 3,120 consultations on filling out the application form, competition priorities, application submission procedures, project proposal development, project management and reporting. To better inform potential grantees of the 7 competitions that were announced, we have ensured the effective operation of the chatbot.



STORIES OF CHANGE 2020

How people with disabilities in Kramatorsk receive assistance that helps them to live more comfortably

The COVID-19 pandemic has immensely affected the quality of life of people with disabilities, large families, children deprived of parental care, and internally displaced persons. In order to help the most vulnerable, the Community Development Foundation from Kramatorsk implemented the project "Inclusive Services for All" in 2020 by purchasing medical equipment for the Donbass Center for Comprehensive Rehabilitation of Persons with Disabilities: special exercise machines and a gynecological chair adapted for examination of women with special needs.

For greater comfort in solving social problems of Kramatorsk people with hearing disabilities and the elderly, the organization is implementing the project "Timely assistance during a pandemic to people with hearing disabilities and the elderly through the introduction of the "Skype Hotline" and "Hotline support for the elderly". The team includes a qualified sign language interpreter, a lawyer and a social animator who are active helpers for people with disabilities in Kramatorsk.

With the introduction of quarantine, the foundation moved some of its activities online, but to alleviate



the fears and anxieties of its clients, the organization also conducts offline consultations, taking into account the quarantine restrictions. In addition, the foundation's team regularly organizes trainings for Kramatorsk residents under the HEART program. Its purpose is healing and learning through art. Adults and children with and without disabilities take part in the events.

26 children in Luhansk region returned to their families from care homes during the pandemic

More than 34,000 children in Ukraine still live and are raised in boarding homes. Most often, parents send their children to a boarding home due to lack of social services and inability to provide for the child financially. In the spring of 2020, due to the lockdown, 108 children from 60 families returned from boarding homes to their families. It was stressful both for parents and children.



Organization "SOS Children's Villages" accepted this challenge. In 2020, its Luhansk branch served 14 most motivated families with 36 children under the Family Strengthening program. Support of the families included assistance by a psychologist, social educator and, if necessary, a tutor. For comfortable distance learning and children's stay at home, the organization provided families with laptops, tablets, smartphones, beds, bedding, furniture, clothing.

Since April 2020, SOS Children's Villages has been implementing an emergency response project in Stanytsia Luhanska. 200 families received comprehensive support and 1,200 – received psychological support. The Family Strengthening Social Center in Stanytsia Luhanska provides support to 138 families with 271 children.

"SOS Children's Villages" used grant money to establish an open Internet platform for online psychological consultations for foster parents. As of the end of 2020, 26 children have not returned to boarding homes and have been transferred to regular schools and are finally living in their own families.

How residents of 13 communities in Donetsk oblast received help in coping with stress during a pandemic

More than 1 million Ukrainians have been forced to flee their homes to escape Russian aggression in Eastern Ukraine. NGO «Rainbow» from Druzhkivka, Donetsk oblast, has provided humanitarian assistance to internally displaced persons since 2014. But new challenges and obstacles are constantly emerging in the country: pandemic, lockdown, social isolation as a new norm of life. NGO team came to the conclusion that psychological support is no less important than material support.

In 2020, NGO «Rainbow» used grant funds to create a "hotline" connecting citizens and professional psychologists. The overwhelming majority of the cases concerned anxiety and recovery of psychological equilibrium in conditions of uncertainty and crisis brought on by the pandemic.

To overcome the stress of Druzhkivka's internally displaced women, "Rainbow" created the Colors of Life Art Studio with financial support from UNDP. In August 2020, the project brought together 13 professionals from 13 communities in the oblast as part of a 5-day marathon of fairy tale therapy for 20 children aged 7 to 10 years.



During the quarantine, art therapy classes were conducted in an online format. But the organization gathered all the results in the printed manual «Life is colorful». It is helpful for volunteers who work in the «gray zone» and can use tips and practices for self-healing and working with people.

How "Women of the Future" resist domestic violence during a pandemic

In the spring of 2020, more and more Ukrainians suffered from psychological pressure. Social distance, economic «pause» and self-isolation have led to an increase in domestic violence against women and children.



NGO «Women of the Future» from Berdyansk (Zaporizhzhya oblast) promptly implemented a project of social and psychological support for women and their families. From May to July 2020, the organization's specialists provided about 300 individual consultations and held 30 online meetings, which taught women to communicate, support each other, help, and make friends. «Women of the Future» worked with the police, took part in preventive raids, and reacted to cases of domestic violence.

The organization also trains professionals who will be able to recognize domestic violence, respond quickly and know where to direct the victim.

To disseminate information about domestic violence, the organization uses an interesting artistic technique - "Theater against violence". In 2020, the "Theater against violence" was visited by about 7,000 spectators online.

How young people helped teachers launch online training during quarantine in Eastern Ukraine

The COVID-19 pandemic has caused a real crisis in the country's education sector. In the spring of 2020, neither schoolchildren, nor school teachers, nor infrastructure were ready for distance learning. In addition to lack of methods and tools of distance learning, skills and individual discipline, there was also a lack of technical devices and powerful Internet needed for the process.

Luhansk oblasts, members of the Network of Peace Ambassadors. In April 2020, the NGO used UNDP grant to supply members of the Network of Peace Ambassadors with notebooks needed for continuous distance learning.

The DYDC team also developed and conducted an online training course for teachers "How to start



NGO "Donetsk Youth Debate Center" (DYDC) decided to help the local educational community. These are 26 school teachers from Donetsk and

learning online. Introduction to online tools". By the end of the school year, 200 teachers and 500 children were involved in online educational activities.

How NGO "Age of Happiness" maintained the mental health of elderly Ukrainians during the pandemic

Due to the pandemic, the psychological state of the entire Ukrainian society remains very unstable. This is especially dangerous for the elderly, who have limited access to modern communications and computer technology. NGO "Support Foundation for Elderly "The Age of Happiness" (Sloviansk, Donetsk oblast) helped the elderly members of the community to get through the pandemic with dignity.

Within the project «Overcoming it together» implemented to counteract and mitigate the effects of the COVID-19 pandemic, NGO's team offered men and women aged 55+ online lectures on psychology and conflict resolution. Thanks to the online format of meetings, 60 people from Donetsk, Luhansk, Dnipropetrovsk and Kyiv oblast received support. Self-help groups, set up to combat domestic violence, became communities of close and caring people.

As a result of the project, experts have created a manual "Collection of lectures and practical recommendations for psychological assistance to the elderly in isolation", which is freely available in electronic format. Printed copies are distributed to organizations that work with the elderly.



Platform for intersectoral dialogue and cooperation

5 "SCHOOLS FOR DEMOCRACY: SUPPORTING EDUCATION REFORMS IN UKRAINE" PROGRAMME



Norwegian Ministry of Foreign Affairs

ISAR Ednannia implements Schools for Democracy programme together with the European Wergeland Center, with the support of the Norwegian Ministry of Foreign Affairs in cooperation with the Ministry of Education and Science of Ukraine, the Council of Europe, and the Center for Educational Initiatives.

Here are some of the goals of the Programme: support of the creation of new curricula aimed at the development of civic competencies; strengthening of school autonomy; decentralization of school governance and democratization of the educational process; creating access to new online learning resources for the development of civic competencies; promotion of the professional development of teachers by strengthening the capacity of regional institutes of postgraduate pedagogical education and relevant NGOs; maintaining a dialogue between educators from different regions; fostering the development of educational policy.

In 2020, the Schools for Democracy switched to working with schools in remote and mixed formats. An interactive online manual "30 steps to a new Ukrainian school: teaching a citizen" has been published in cooperation with the online learning platform Prometheus.

The project team has also developed 4 online training courses for school principals, their deputies and teachers:

- "Towards a successful school",
- "Secrets of successful school principals",
- "Successful teaching - simple everyday recipes",
- "School and community for the child".



During 2020, a collection of educational methods and theories "All different - all equal" was created. It offers ideas, resources, methods and exercises for non-formal intercultural education of young people and adults. The collection is useful for educators who seek to develop civic and social competencies, including recognition of the value of cultural diversity, openness to other cultures, beliefs and worldviews of others, knowledge and critical understanding of the world: politics, law, human rights, culture, religion, history, media, economy, etc. We have translated and published a handbook for teachers entitled "Transversal competencies for democracy. 60 Exercises for Developing and Assessing Attitudes, Skills and Knowledge", developed by the Council of Europe's Pestalozzi Community of Practitioners for Formal and Non-Formal Education. These exercises help develop and assess the attitudes, skills and values needed to support a culture of democracy.

STORIES OF CHANGE 2020

How schoolchildren in the village of Smidyn, Volyn region, became deputies of the village council

After joining the Schools for Democracy programme, the team of the hub school in the village of Smidyn, Volyn oblast, created an interesting educational opportunity for their students.



On the eve of the Day of Local Self-Government, more than two dozen students in grades 10-11 joined the initiative. Some of them sat next to the head and

observed her work, others were deputies, secretaries, accountants, land managers, and so on. Students were instructed to perform certain tasks independently so that they would get acquainted with the specifics of the work of the staff of the village council.

After such training through practice, the students simulated a session of the village council. A few days before that, they created four commissions, with each of them preparing draft decisions in advance. Consequently these were considered at the session. Each of the students even received a deputy certificate, the «deputies» held a plenary session. During the session they debated 19 issues - in accordance with the pre-approved agenda.

After such a simulation, student self-government was renewed and intensified in 2020: changes were made to the school charter and 4 ministries (sports, culture, education, discipline) were formed, school self-government meetings were held regularly and social media pages for self-government were created. Letterbox for feedback and school radio were established. The school takes an active part in participatory budget process and secures funding through it.

How Rainbow Hub modernized the school in Lysychansk

Before they joined the Schools for Democracy Programme, it was easier for Lysychansk teachers to do something themselves than to entrust it to students or parents. Majority of parents were not interested in school life, did not go to class and school meetings, were not informed about what was happening in the educational institution. Students, teachers and parents did what they were told, no one took their opinions into account.

To implement the changes in the school, a survey was conducted among 32 teachers, 50 parents and 109 students. For the first time, the needs of all participants in the educational process were identified, and a channel for their communication via Viber was created. After that, students, parents, teachers actively participated in planning the work of the school for the year: decided to include the principles and provisions of the Charter of the Council of Europe in school documents and to realize the school's right to organizational autonomy. Regulations on student self-government were developed and discussed. At the initiative of students and parents, a new table tennis club started working. The format of the parents' meeting was changed. The school has found new social partners: the city library, the pedagogical college, the regional children's hospital and supermarkets. The school now has a toilet for people with disabilities.



One of the brightest joint projects at the school was schoolchildren's idea to create a youth space Rainbow Hub, which was to solve the problem of leisure for students of the school, located on the outskirts of Lysychansk, away from any extracurricular activities. The project received funding. Because of the joint efforts of children, parents, teachers, and administration, in three months a modern youth environment where children spend free time after lessons, communicating and realizing other dreams, appeared in school.

SELF-RELIANT CIVIL SOCIETY

BUILDING A COMMUNITY OF LIKE-MINDED PEOPLE

6 PROJECT “COMMUNITY DEVELOPMENT IN UKRAINE THROUGH SOCIAL ENTREPRENEURSHIP” (IN PARTNERSHIP WITH IZ – VIELFALT, DIALOG, BILDUNG (AUSTRIA)

In 2020, ISAR Ednannia in partnership with IZ - Vielfalt, Dialog, Bildung (Austria) implemented the project “Community Development in Ukraine through Social Entrepreneurship”. Its goal is to ensure the sustainable development of Ukrainian communities. During the project, 25 NGOs learned to make a profit for the development of their communities, improving their financial viability through the use of local resources and investing in their development.

We developed, adapted and conducted a blended course consisting of 3 five-day seminars and 5 online modules. Training participants were selected and trained, trainers, experts and all stakeholders were involved. Following the introduction of the blended course ISAR Ednannia has supported the five most promising business plans for a total amount of € 35,000. Within the framework of the project the organizations that started the social enterprise, gaining

the trust of their community and building a strong relationship with it, received consulting services.

After analyzing and adapting the learning outcomes, the project team developed an online course for self-study at Prometheus platform. The course and opportunities of the project were actively promoted through the Marketplace Platform.

THE COURSE ON SOCIAL ENTREPRENEURSHIP WAS DEVELOPED BY ISAR EDNANNIA



STORIES OF CHANGE 2020

A sewing workshop in Chernihiv is providing work for parents of children with disabilities

Among the 300,000 inhabitants of Chernihiv, according to statistics, there are about 30,000 children and young people with disabilities. This means that almost every tenth family in the city has a child with a disability. It is much more difficult for parents of a child with a disability to build their professional life and rely on stable income.



Chernihiv NGO «Voice of Parents» has united more than a hundred of such families, by creating a social enterprise «BEES» (Business, Energy, Enjoyment, Solutions).

In 2020, with the donor support, «Voice of Parents» organized a sewing workshop producing eco-bags. This creates an alternative to harmful plastic bags and provides an opportunity for parents and young people with disabilities to earn and communicate, while producing new business ideas. With the grant funds, the NGO purchased two sewing machines, an overlock machine, a cabinet for storing accessories and finished products, a batch of fabrics, and

ordered equipment and consumables for printing drawings on fabric.

Seven families joined the process of designing and creating the first batch of bags. The first wholesale buyer of bags was a friendly civic organization that produces creativity kits and is ready to use bags as a canvas for painting with special fabric paints.

“The sewing workshop opens up opportunities to unleash the creative potential of parents and young people with disabilities. Those who already sew will be able to put their skills into practice, and those who want to learn will get the skills of cutting and sewing. Everyone, without exception, will have a place and time for creativity and communication. We hope that soon the activity of the social enterprise will also improve the quality of life of these families”, Maria Smolyanych, a representative of the Voice of Parents NGO, noted.



«Bread of my city» becomes a tourism attraction of Mykolaiv

In 2020, the LASKA Charitable Foundation from Mykolayiv, which has been cooperating with ISAR Ednannia since 2018, has chosen to establish a social enterprise in order not to depend on donor funds. Four members of the organization took part in the project «Community Development in Ukraine through Social Entrepreneurship», which ISAR Ednannia is implementing in partnership with

IZ - Vielfalt, Dialog, Bildung (Austria). This gave birth to the idea to open an original bakery in Mykolaiv called «Bread of my city».

«We decided to use bread, that can be found in every household, to convey the idea of caring for our own home, in our case - about Mykolaiv, about its well-being and image in Ukraine and around the world”,

the organization explains. - “We plan to introduce the ethnical diversity of our city, its unique history to inhabitants and guests of Mykolaiv. This will be reflected in our produce, recipes, names and types of bread that we will bake”.

When hiring, the LASKA team gives preference to socially vulnerable applicants (members of families with people with special needs, orphans). They are planning to direct 20% of the profit for the support of projects aiming to preserve the historical and cultural heritage of Mykolaiv.



How a social enterprise is providing Dobropillya residents with outpatient hospital services

Medical reform has brought significant changes to Ukraine's healthcare system. Due to the optimization of medical institutions in Dobropillya (Donetsk oblast), the outpatient hospital was closed. 30,000 residents of the community were left without the opportunity to receive professional medical services.



“Services in the outpatient hospital will not be free, — explains the project manager of the NGO “Center for Municipal Development of Dobropillya” Andriy Honcharov. - But we, firstly, create the day hospital necessary for the city, and secondly, provide workplaces to internally displaced persons. In addition, our organization will be receiving funds from the income of the hospital for its statutory activities”.

After the social enterprise receives a medical license, patients will be able to come to the outpatient hospital at a convenient time, receive intravenous injections and infusions, and to rest. This gives an opportunity to combine treatment with a normal lifestyle, to maintain a daily routine, nutrition, and stay with one's family. Also, the founders of the social enterprise plan to introduce patient support from the moment of enrollment in day hospital until recovery. Doctors are ready to consult patients not only face-to-face but also online.

NGO «Center for Municipal Development of Dobropillya» solved this problem by creating a social enterprise. The project team opened a day hospital department on the basis of the private medical center «AnVita clinic».

With the donor's support, the outpatient hospital was refurbished and equipped. It has 6 medical three-section couches with hydraulic lifts, manipulation tables, a system for calling medical staff, infusion stands and wall monitors.



PLATFORM OF INTERSECTORAL DIALOGUE AND COOPERATION

BUILDING A COMMUNITY OF LIKE-MINDED PEOPLE

7. IX CIVIL SOCIETY CAPACITY DEVELOPMENT FORUM "IMMUNITY TO ILLUSIONS" 2020

The Civil Society Capacity Development Forum is the largest platform for intersectoral dialogue, exchange of experience and training, bringing together more than 3,000 representatives of civil society, government, media, business and international partners in Ukraine. The Forum identifies trends in civil society development and priority areas of work.

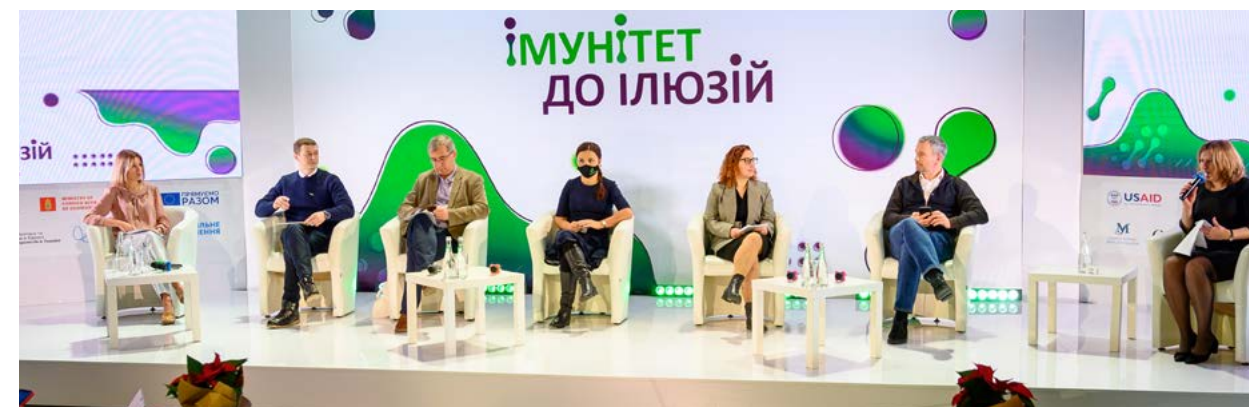
Despite all the challenges of the pandemic and quarantine restrictions in 2020 ISAR Ednannia managed to conduct the IX Civil Society Capacity Development Forum entitled "Immunity to Illusions". The main goal of the event was to unite and strengthen the civil society of Ukraine, to show unity and the ability to overcome challenges together in times of uncertainty.

This Forum was unique, because it was held for the first time online. In the form of the All-Ukrainian Telethon, the Forum brought together 25 communication platforms (in 24 oblasts and Crimea), which formed an interactive map of civil society, demonstrating unity in times of uncertainty. Each regional platform, in addition to joining the all-Ukrainian event, also created its own program. On

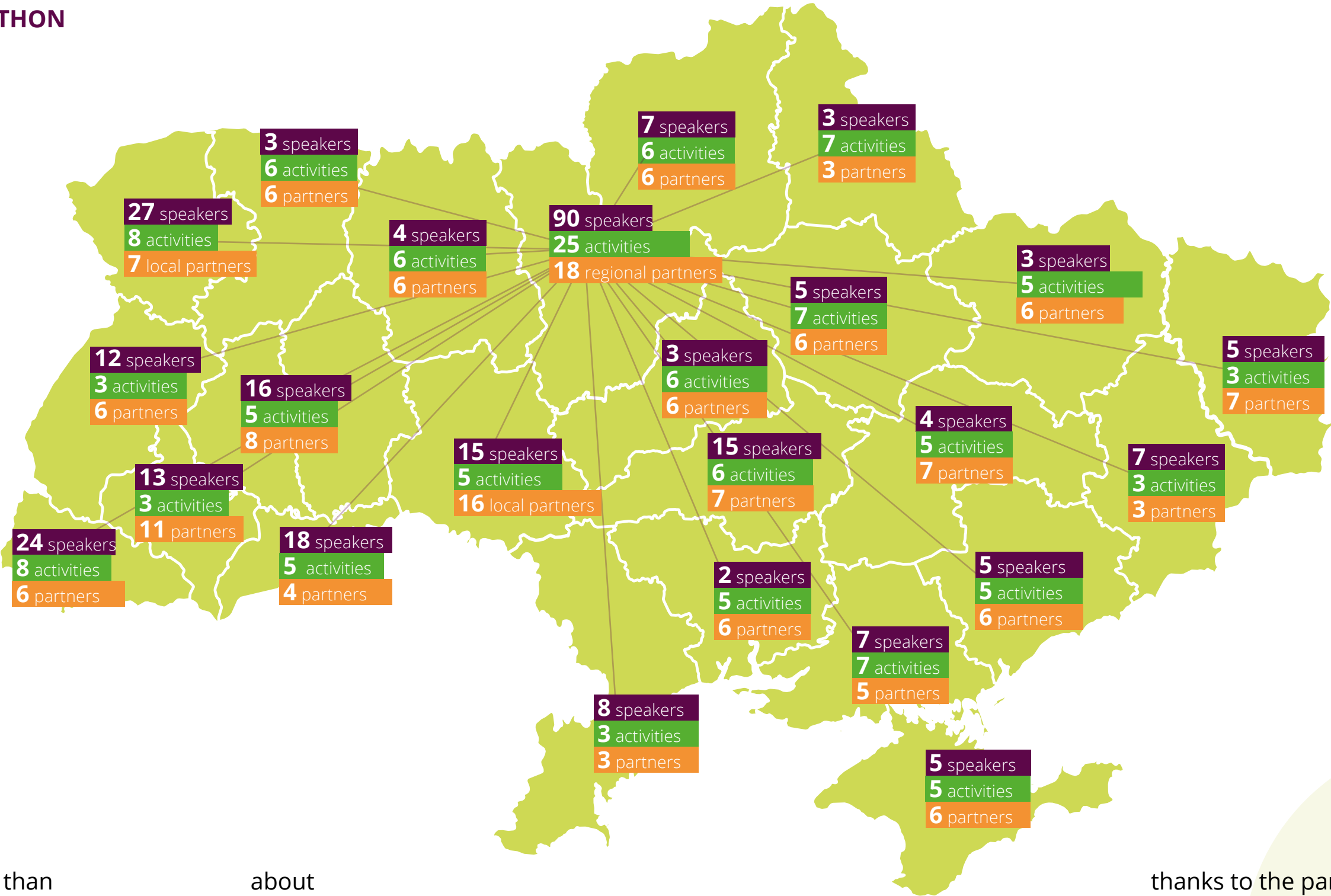
this day, the entire Ukrainian public spoke - offline and online - about the current challenges of the civic sector - in different parts of our country.

The Forum was hosted by journalist Yanina Sokolova. Speakers included Minister of Culture and Information Policy Oleksandr Tkachenko, Director General of the Office of Internal Affairs and Humanitarian Policy of the Office of the President of Ukraine Veronika Selega, State Secretary of the Secretariat of Cabinet of Ministers Oleksandr Yarema, Director of the Regional Mission of the United States Agency for International Development in Ukraine and Belarus James Hope. Representatives of the European Union, UNDP, OSCE and the Embassy of Canada also sent their greetings to the Forum participants.

The topic "Immunity to Illusions" focused participants on the process of developing the capacity of civil society organizations in a changing and difficult environment. Particular attention was paid to the role and mission of CSOs in shaping the well-being of Ukrainians, as well as promoting cross-sectoral partnerships between civil society, business and government.



9 CIVIL SOCIETY DEVELOPMENT FORUM.
TELEMARATHON



more than
3,000
participants from all
over Ukraine registered
for the Forum

about
9,700
unique users took advantage
of the online platform that
broadcasted the event

we received more than
28,000
views of the broadcast on
the day of the Forum

thanks to the partnership with
the TV channel "Suspilne", the
coverage reached
100,000
users

OUR BUDGET

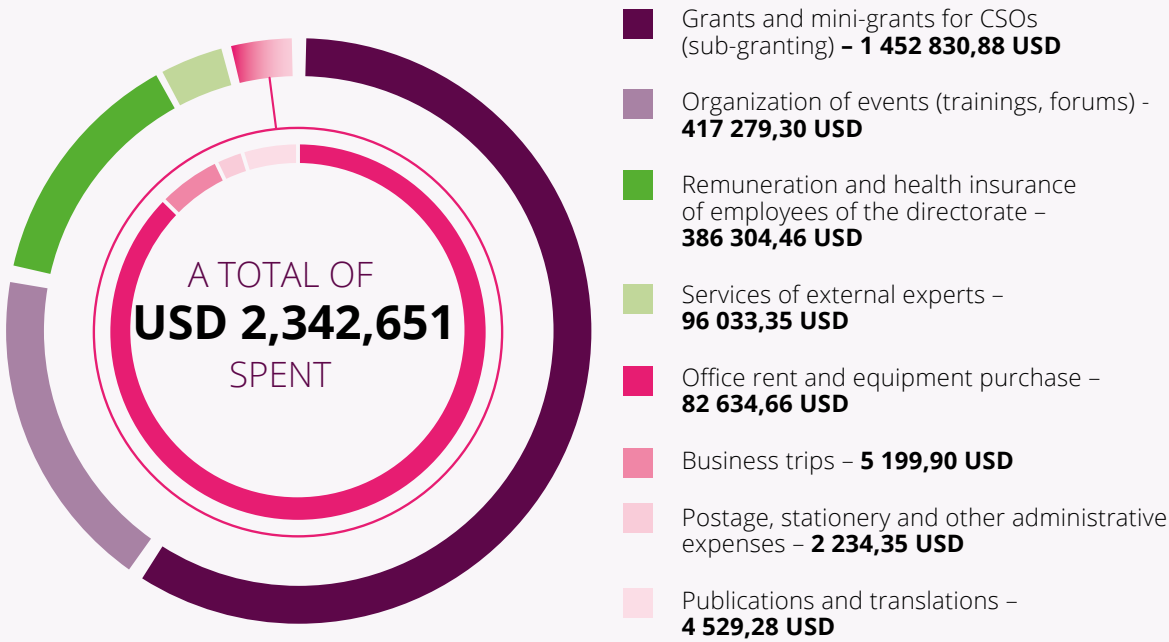
THE TOTAL BUDGET IN 2020 IS



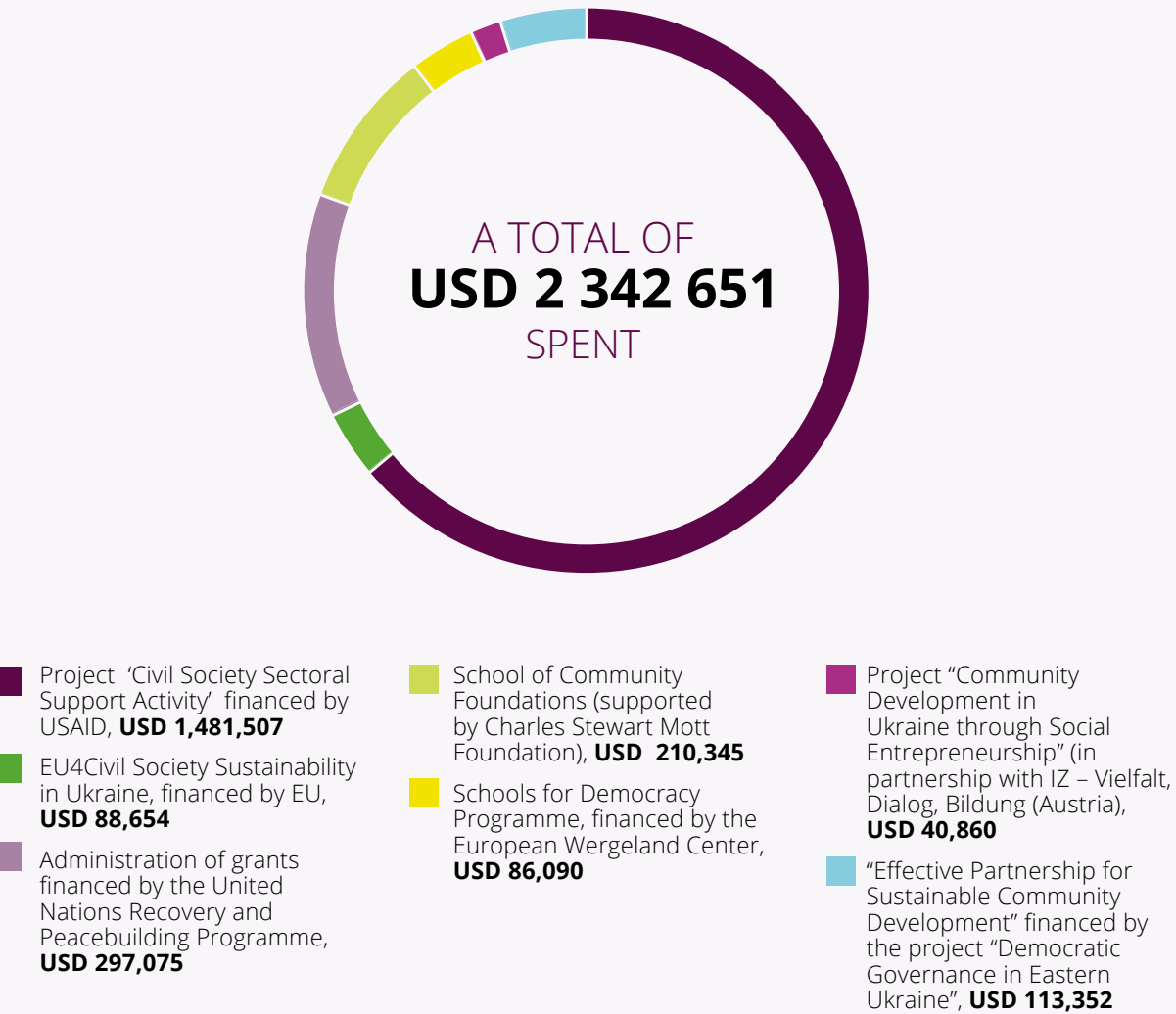
EXPENDITURES IN 2020



DISTRIBUTION OF EXPENDITURES IN 2020 BY ITEMS



DISTRIBUTION OF EXPENDITURES IN 2020 BY PROGRAMS



Thank you for your inspiring cooperation in 2020!





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